**Teledmedicine Expansion**

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>End of PHE</th>
</tr>
</thead>
<tbody>
<tr>
<td>4/21/2021</td>
<td>Until further notice *Includes audio-only</td>
<td></td>
</tr>
</tbody>
</table>

COVID-19
From Jan. 1, 2021, and beyond, UnitedHealthcare will reimburse in-network telehealth services, as outlined in current CMS guidelines and additional codes, as outlined in our telehealth reimbursement policy.

Non-COVID-19
For in-network providers, UnitedHealthcare will extend the expansion of telehealth access through Dec. 31, 2020. From Jan. 1, 2021, UnitedHealthcare will cover in-network telehealth services in accordance with the member’s benefit plan and our telehealth reimbursement policy. During the national public health emergency period, currently scheduled to end April 30, 2021, additional CMS codes may apply.

**Teledmedicine Cost-share**

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>End of PHE</th>
</tr>
</thead>
<tbody>
<tr>
<td>8/4/2020</td>
<td>*Acute care evaluation and management services as well as behavioral health services rendered via telephone</td>
<td>12/31/2020</td>
</tr>
<tr>
<td>03/02/2020</td>
<td>*In-network visits for outpatient behavioral and mental health counseling services</td>
<td></td>
</tr>
</tbody>
</table>

COVID-19
UnitedHealthcare will extend the cost share waiver for telehealth services for in- and out-of-network providers through the national public health emergency period, currently scheduled to end Oct. 22, 2020.

Non-COVID-19
For in-network providers, UnitedHealthcare will extend the cost share waiver for telehealth services through Sept. 30, 2020. For out-of-network providers, the cost share waiver for telehealth services does not apply. Beginning Oct. 1, 2020, benefits will be adjudicated in accordance with the member’s benefit plan.

**COVID-19 Testing Cost-share**

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>End of PHE</th>
</tr>
</thead>
<tbody>
<tr>
<td>6/2/2021</td>
<td>Refer to Families First legislation and regulations</td>
<td>4/20/2021</td>
</tr>
</tbody>
</table>

**COVID-19 Testing-related service Cost-share**

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>End of PHE</th>
</tr>
</thead>
<tbody>
<tr>
<td>6/2/2021</td>
<td>Refer to Families First legislation and regulations</td>
<td>4/20/2021</td>
</tr>
</tbody>
</table>

**COVID-19 Treatment Cost-share**

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>End of PHE</th>
</tr>
</thead>
<tbody>
<tr>
<td>12/31/2020</td>
<td>*Outpatient admissions or health complications</td>
<td>1/1/2021</td>
</tr>
</tbody>
</table>

From Oct. 23, 2020 through Dec. 31, 2020, UnitedHealthcare is waiving cost sharing for in-network visits. Starting Oct. 23, 2020, out-of-network coverage will be determined by the member’s benefit plan.

**Credentialing**

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>End of PHE</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td>Refer to Families First legislation and regulations</td>
<td>3/31/2021</td>
</tr>
</tbody>
</table>

**Resource(s)**

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>End of PHE</th>
</tr>
</thead>
<tbody>
<tr>
<td>TMA extends telemedicine</td>
<td>• Summary of COVID-19 Dates by Program</td>
<td></td>
</tr>
<tr>
<td>TMB FAQ on Telemedicine</td>
<td>• Additional Resource(s)</td>
<td></td>
</tr>
</tbody>
</table>

**KEY**

PHE: Public Health Emergency

**Disclaimer**

Information contained in this chart is based on details posted on the health plan’s website. As more details become available or if there changes, the chart will be updated. We recommend you contact the patient’s plan directly for plan information, as plan information may vary. Self-funded/employer sponsored plans are given the option to opt-in or out of programs.
<table>
<thead>
<tr>
<th>COMMERCIAL</th>
<th>GOVERNMENT</th>
<th>Medicare</th>
<th>Medicaid/Medicaid Managed Care Organizations/CHIP (1/27/21)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telemedicine Expansion</td>
<td>Telemedicine Expansion</td>
<td>End of PHE</td>
<td>2/18/2021</td>
</tr>
<tr>
<td>Telemedicine Cost-share</td>
<td>Telemedicine Cost-share</td>
<td>HHS OIG provides flexibility for healthcare providers to reduce or waive cost-sharing to the END of PHE</td>
<td>N/A</td>
</tr>
<tr>
<td>COVID-19 Testing Cost-share</td>
<td>COVID-19 Testing Cost-share</td>
<td>End of PHE</td>
<td>N/A</td>
</tr>
<tr>
<td>COVID-19 Testing-related service Cost-share</td>
<td>COVID-19 Testing-related service Cost-share</td>
<td>End of PHE</td>
<td>N/A</td>
</tr>
<tr>
<td>COVID-19 Treatment Cost-share</td>
<td>COVID-19 Treatment Cost-share</td>
<td>Medicare FFS NOT waived Medicare Advantage Insurers may choose to waive</td>
<td>N/A</td>
</tr>
<tr>
<td>Credentialing</td>
<td>Enrollment and Revalidation</td>
<td>Enrollment Flexibilities End of PHE Revalidation-postponed</td>
<td>Expanded enrollment-available until end of PHE Revalidations Extended to July 2020 for original due dates of March, April, May, and June</td>
</tr>
<tr>
<td>Resource(s)</td>
<td>Resource(s)</td>
<td>Testing-Related Cost-Share</td>
<td>Provider's COVID-19 Resource</td>
</tr>
<tr>
<td>Additional Resource(s)</td>
<td>Additional Resource(s)</td>
<td>Enrollment Relief FAQ</td>
<td>HHSC COVID-19 Provider Resource</td>
</tr>
</tbody>
</table>