

	State Coverage TMB	Medicare*	Medicaid/Medicaid Managed Care - Telemedicine**	Medicaid/Medicaid Managed Care - Telehealth**
Distant-Site Providers	Physician or health professional acting under the delegation and supervision of a physician licensed in Texas	Physicians Nurse practitioners Physician assistants Nurse-midwives Clinical nurse specialists Certified registered nurse anesthetists Clinical psychologists and social workers Registered dietitians and nutrition professionals	Physician CNS NP PA CNM	Licensed professional counselor Licensed marriage and family therapist Licensed clinical social worker Psychologist Licensed psychological associate Provisionally licensed psychologist Licensed dietitian
Originating Sites	Any originating site requirement that would apply is now waived	Physician and practitioner offices Hospitals Critical access hospitals (CAHs) Rural health clinics Federally qualified health centers Hospital-based or CAH-based renal dialysis cntrs. Skilled nursing facilities Community mental health centers Mobile stroke units Patient homes *Any originating site requirement that would apply is now waived	Does not use "originating site" References Patient Site-where the client is physically located (Patient's home is an approved POS) *Any originating site requirement that would apply is now waived	Does not use "originating site" References "patient site" – where the client is physically located (Patient's home is an approved POS) *Any originating site requirement that would apply is now waived
CPT	Telemedicine: 99201-99205; 99211-99215 Telephone specific E/M: 99441-99443	Common telehealth codes include: 99211-99215, G0425-G0427, G0406-G0408 Virtual Check-ins: G2010, G2012 eVisits: 99431, 99422-99423, G2061-G2063 Refer to the full list of codes at: www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes.html	90791, 90792, 90832-90834, 90836-90838, 90951, 90952, 90954, 90955, 90957, 90958, 90960, 90961, 99201-99205*, 99211-99215*, 99241-99245, 99251-99255, 99354-99357, G0406-G0408, G0425-G0427, G0459 * Telephone encounters; payments will be the same as currently paid via Medicaid FFS	90791, 90792, 90832-90834, 90836-90838, 90951, 90952, 90954, 90955, 90957, 90958, 90960, 90961, 97802-97804, 99201-99205*, 99211-99215*, 99241-99245, 99251-99255, 99470 * Telephone encounters; payments will be the same as currently paid via Medicaid FFS
COVID-19 Testing Codes *Covid Expansion*	U0001, U0002 Can use 87635 if accepted by the health plan	U0001, U0002	U0001, U0002	U0001, U0002
Modifiers			95	95
POS	02	02		
Documentation	Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services.	Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services.	Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services.	Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services.
Cost Share *COVID Expansion*				
Resource(s)		MLN Telehealth Services Booklet	Medicaid Provider Manual	Medicaid Provider Manual
Resource(s)		-	HTW and Family Planning Program	HTW and Family Planning Program
Covid Expansion Resources	TMB FAQ on Telemedicine	Medicare Telemedicine Fact Sheet	Medicaid Provider Manual	Medicaid Provider Manual

* Rules for Medicare Advantage Plans differ

**Medicaid splits telemedicine and telehealth into separate sections

POS 02 = Place of service where health services are provided via a telecommunications system (replaced GT in 2018)

Note: This Telemedicine Quick Reference Chart provides summary telemedicine payor information obtained on March 27, 2020, from the resources linked with this document. The COVID-19 emergency funding bill allows the DHHS Secretary to waive geographic and POS restrictions; TMA is awaiting guidance. Caution: The payor policies summarized are subject to change at any time. Consult with each payor for specific information and requirements on current policies before proceeding. TMA will update as new information becomes available.

	Aetna	UnitedHealthcare	Humana	BCBSTX	Cigna
Distant-Site Providers	Information not available	Physicians Nurse practitioners Physician assistants Nurse-midwives Clinical nurse specialists Certified registered nurse anesthetists Clinical psychologists and social workers Registered dietitians and nutrition professionals	*Follow CMS physicians nurse practitioners physician assistants nurse midwives certified nurse anesthetists clinical psychologists clinical social workers registered dietitians nutrition professionals	Information not available	Information not available
Originating Sites	*Any originating site requirement that would apply is now waived	Physician and practitioner offices Hospitals Critical access hospitals (CAHs) Rural health clinics Federally qualified health centers Hospital-based or CAH-based renal dialysis cntrs. Skilled nursing facilities Community mental health centers Mobile stroke units Patient homes for ERSD dialysis *Any originating site requirement that would apply is now waived	Follow CMS or state-specific guidelines Members that do not have access to secure video systems, audio-only visits are accepted	Physician and practitioner offices Hospitals Critical access hospitals (CAHs) Rural health clinics Federally qualified health centers Hospital-based or CAH-based renal dialysis cntrs. Skilled nursing facilities Community mental health centers Mobile stroke units Patient homes for ERSD dialysis *Any originating site requirement that would apply is now waived	*Any originating site requirement that would apply is now waived
CPT	All eligible including HCPCS codes: 0188T, G0406, G0425, G0459, G0508, Q3014, S9110, T1014 *Audiovisual: G2061-G2063; 99421-99423 Audiovisual OR Telephone: G2010, G2012, 98966, 98967, 98968, 99441, 99442, 99443 **For complete list refer to resources link below**	All services recognized by CMS and AMA in addition to 96040, 98960-98962, 99408-99409, 99499 *Common telehealth codes include: 99211-99215, G0425-G0427, G0406-G0408 Virtual Check-ins: G2010, G2012 eVisits: 99422-99423, G2061-G2063	All telehealth, telemedicine, interprofessional telephone, or internet assessment and management services except 99444 and 98969 *Please follow CMS or State-specific guidelines and bill as you would a standard telehealth visit	Refer to the CPT codebook *99201-99205; 99213-99215; 99421-99423; 99441-99443 *Refer to link in resources below for complete list of CPT codes*	Virtual Screening telephone consult: G2012 Virtual or face-to-face visit: 99201-99215 Refer to link below for specific guidance. *Will comply with all state mandates as applicable*
COVID-19 Testing Codes *Covid Expansion*	Are complying with CMS coding guidelines U0002, 87635	U0001, U0002, 87635	U0001, U0002	U0002	U0001, U0002, 87635
Modifiers	95, GT	GT, GQ, 95	GT, 95	95	No modifier
POS	02		02	02	
Documentation	Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services.	Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services.	Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services.	Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services.	Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services.
Cost Share *COVID Expansion*	Waiving member cost care- Do not collect	Waiving member cost care- Do not collect	Waiving member cost care- Do not collect	Waiving member cost care- Do not collect	Waiving member cost share- COVID related only
Resource(s)	Aetna Claims Payment Policy	UHC Telehealth and Telemedicine Policy	Humana Claims Payment Policy	BCBSTX Clinical and Coding Policy	
Resource(s)	-	-	-	-	
Covid Expansion Resources	Aetna COVID FAQ	UHC COVID-19 Information & Resources	Humana Coronavirus	BCBS Telemedicine Coverage Expansion	Cigna's Response to COVID-19

Modifiers

95	Synchronous Telemedicine Service Rendered Via Real-Time Interactive Audio and Video
GT	Via interactive audio and video telecommunication systems
GQ	Via asynchronous telecommunications system