### Distant-Site Providers
- Physician or health professional acting under the delegation and supervision of a physician licensed in Texas
- Physician or practitioner offices
- Hospitals
- Critical access hospitals (CAHs)
- Federally qualified health centers
- Hospital-based or CAH-based rural dialysis units
- Skilled nursing facilities
- Community mental health centers
- Mobile stroke units
- Patient homes

**Any originating site requirement that would apply is now waived**

**Physician and practitioner offices**
- Does not use "originating site"
- References Patient Site (where the client is physically located)
- References "patient site" – where the client is physically located

Omitting the requirement that would apply is now waived

### Timely Filing
- A waiver affirmed can be submitted within 10 days of returning to normal business operations
- **See link below for details**

### CPT

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>99201-99215</td>
<td>Physician and practitioner offices&lt;br&gt;Hospitals&lt;br&gt;Critical access hospitals (CAHs)&lt;br&gt;Federally qualified health centers&lt;br&gt;Hospital-based or CAH-based rural dialysis units&lt;br&gt;Skilled nursing facilities&lt;br&gt;Community mental health centers&lt;br&gt;Mobile stroke units&lt;br&gt;Patient homes</td>
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**Any originating site requirement that would apply is now waived**

### COVID-19 Testing Codes *Cognitive rehabilitation therapy*<br>**Behavioral health**<br>- Music therapy<br>- Recreational therapy<br>- Speech and language pathology<br>- PT/OT<br>- CLASS professional and specialized therapy services now available via telehealth<br>- Physical therapy<br>- Speech-language pathology<br>- Recreational therapy<br>- Acute therapy<br>- Behavior support<br>- Dietary services<br>- Cognitive rehabilitation therapy

### Modifiers
- **95**
- **02**
- **95**

### POS
- **02**
- Based on the location the physician or other qualified healthcare provider is providing services from, i.e.: Physician Office-11<br>Outpatient-22
- **POS normally billed in-person**
- **POS normally billed in-person**

### Documentation
- Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services.
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### Resource(s)
- **Telehealth Services**
- **Telehealth Services**
- **Telehealth Services**

**Medicare Telemedicine Fact Sheet**

**Medicare**
- Physicians
- Nurse practitioners
- Physician assistants
- Nurse midwives
- Clinical nurse specialists
- Certified registered nurse anesthetists
- Clinical psychologists and social workers
- Registered dietitians and nutrition professionals

**Medicare Telemedicine**
- Physician
- CNS
- NP
- PA
- CNM

**Medicaid/Medicaid Managed Care**
- Licensed professional counselor
- Licensed marriage and family therapist
- Licensed clinical social worker
- Psychologist
- Licensed psychological associate
- Provisionally licensed psychologist
- Licensed dietitian

**Medicaid splits telemedicine and telehealth into separate sections**

**Physicians**
- Physicians
- Nurse practitioners
- Physician assistants
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- Clinical nurse specialists
- Certified registered nurse anesthetists
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### Distant-Site Providers
<table>
<thead>
<tr>
<th>Aetna (7/13)</th>
<th>UnitedHealthcare (7/27)</th>
<th>Humana (05/28)</th>
<th>BCBS TX (07/27)</th>
<th>Cigna (07/27)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information not available</td>
<td>Physicians, Nurse practitioners, Physician assistants, Nurse midwives, Clinical nurse specialists, Certified registered nurse anesthetists, Clinical psychologists and social workers, Registered dietitians and nutrition professionals</td>
<td><em>Follow CMS guidelines</em></td>
<td>Information not available</td>
<td>Information not available</td>
</tr>
</tbody>
</table>

### Originating Sites
<table>
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<tr>
<th><strong>Any originating site requirement that would apply is now waived</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Physician and practitioner offices, Hospital critical access hospitals (CAHs), Rural health clinics, Federally qualified health centers, Hospital-based or CAH-based renal dialysis units, Skilled nursing facilities, Community mental health centers, Mobile stroke units, Patient homes for ERSD dialysis</td>
</tr>
<tr>
<td>Follow CMS or state-specific guidelines</td>
</tr>
<tr>
<td>Members that do not have access to secure video systems, audio-only visits are accepted</td>
</tr>
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<td><em>Any originating site requirement that would apply is now waived</em></td>
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</table>

### Timely Filing
<table>
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<tr>
<th>Timely Filing will not be extended at this time</th>
</tr>
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<tbody>
<tr>
<td>Claims submitted on or after Jan. 1 not denied if failure to submit through June 30, 2020</td>
</tr>
<tr>
<td>Timely Filing will not be extended at this time</td>
</tr>
<tr>
<td>For EOS on or after March 15th at least May 31st Extend TF 90 days for all claim types</td>
</tr>
</tbody>
</table>

### CPT

#### COVID-19 Testing Codes *Covid Expansion*
- All services recognized by CMS and AUA in addition to 98040, 98045-98046, 98406, 99490-99494, 99499
- **Common telehealth codes include:** 99211-99215, G2425-G2427, G2501-G2508, G2023, G2024
- **99221-99225 can be used for audio-only visits (commercial plans)**

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### Resource(s)

#### Resource(s)

#### CPT

#### CPT codes*

#### *Refer to link below for complete list of CPT codes*

### Notes

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This material contains dates for which CMS and/or commercial providers may have extended timeliness filing and/or extended claim submission deadlines.

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