<table>
<thead>
<tr>
<th>State Coverage</th>
<th>Medicare* (04/15)</th>
<th>Medicaid/Medicaid Managed Care - Telemedicine**</th>
<th>Medicaid/Medicaid Managed Care - Telehealth** (04/15)</th>
</tr>
</thead>
</table>
| **Distant-Site Providers** | Physician or health professional acting under the delegation and supervision of a physician licensed in Texas | Physicians  
Nurse practitioners  
Physician assistants  
Nurse-midwives  
Clinical nurse specialists  
Certified registered nurse anesthetists  
Clinical psychologists and social workers  
Registered dietitians and nutrition professionals | Physician  
CNS  
NP  
PA  
CNM  
Licensed professional counselor  
Licensed marriage and family therapist  
Licensed clinical social worker  
Psychologist  
Licensed psychological associate  
Provisionally licensed psychologist  
Licensed dietitian |
| **Originating Sites** | Any originating site requirement that would apply is now waived | Physician and practitioner offices  
Hospitals  
Critical access hospitals (CAHs)  
Rural health clinics  
Federally qualified health centers  
Hospital-based or CAH-based renal dialysis centers  
Skilled nursing facilities  
Community mental health centers  
Mobile stroke units  
Patient homes  
*Any originating site requirement that would apply is now waived | Does not use "originating site"  
References Patient Site—where the client is physically located (Patient’s home is an approved POS)  
*Any originating site requirement that would apply is now waived | Does not use "originating site"  
References “patient site”—where the client is physically located (Patient’s home is an approved POS)  
*Any originating site requirement that would apply is now waived |
| **Timely Filing** | A sworn affidavit can be submitted within 10 days of returning to normal business operations  
**see link below for details | 90791, 90792, 90832-90834, 90836-90838, 90951, 90952, 90954, 90955, 90957, 90958, 90960, 90961, 99201-99205*, 99211-99215*, 99241-99245, 99251-99255, 99354-99357, G0406-G0408, G0425-G0427, G0459  
* Telephone encounters; payments will be the same as currently paid via Medicaid FFS | 90791, 90792, 90832-90834, 90836-90838, 90951, 90952, 90954, 90955, 90957, 90958, 90960, 90961, 97802-97804, 99201-99205*, 99211-99215*, 99241-99245, 99251-99255, 99354-99357, G0406-G0408, G0425-G0427, G0459  
* Telephone encounters; payments will be the same as currently paid via Medicaid FFS  
CLASS professional and specialized therapy services now available via telehealth  
- PT/OT  
- Speech-language pathology  
- Recreational therapy  
- Music therapy  
- Behavior support  
- Dietary services  
| **CPT** | Telemedicine: 99201-99205; 99211-99215  
Telephone specific E/M: 99441-99443 | Common telehealth codes include: 99211-99215, G0425-G0427, G0406-G0408  
Virtual Check-ins: G2010, G2012  
*New and established eVisits: 99431, 99422-99423, G2061-G2063  
Telephone/Audio-only: 99441-99443 (physician); 98966-98968 (nonphysician)  
* Telephone encounters; payments will be the same as currently paid via Medicaid FFS  
CLASS professional and specialized therapy services now available via telehealth  
- PT/OT  
- Speech-language pathology  
- Recreational therapy  
- Music therapy  
- Behavior support  
- Dietary services  
<table>
<thead>
<tr>
<th>COVID-19 Testing Codes <em>COVID Expansion</em></th>
<th>State Coverage TMB (04/17)</th>
<th>Medicare* (04/15)</th>
<th>Medicaid/Medicaid Managed Care - Telemedicine**</th>
<th>Medicaid/Medicaid Managed Care - Telehealth** (04/15)</th>
</tr>
</thead>
<tbody>
<tr>
<td>COVID-19 Testing Codes <em>COVID Expansion</em></td>
<td>U0001, U0002 Can use 87635 if accepted by the health plan</td>
<td>U0001, U0002</td>
<td>U0001, U0002</td>
<td>U0001, U0002</td>
</tr>
</tbody>
</table>

**New as of 3/31/2020:**
- B2023 - Specimen collection for severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), any specimen source
- B2024 - Specimen collection for severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), from an individual in a skilled nursing facility or by a laboratory on behalf of a home health agency, any specimen source

| Modifiers | 95 | 95 | 95 |
| POS 02 | Based on the location the physician or other qualified healthcare provider is providing services from, i.e.: Physician Office-11 Outpatient-22 | POS normally billed in-person | POS normally billed in-person |

| Documentation | Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services. | Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services. | Standards do not change! Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services. |

| Cost Share *COVID Expansion* | Append Modifier CS to COVID-19 testing-related services to receive 100% payment |

<table>
<thead>
<tr>
<th>Resource(s)</th>
<th>Tolling Claim Submission</th>
<th>MLN Telehealth Services Booklet</th>
<th>Medicaid Provider Manual</th>
<th>Medicaid Provider Manual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resource(s)</td>
<td>CMS Flexibilities to Fight COVID-19</td>
<td>HTW and Family Planning Program</td>
<td>HTW and Family Planning Program</td>
<td></td>
</tr>
</tbody>
</table>

* Rules for Medicare Advantage Plans differ
**Medicaid splits telemedicine and telehealth into separate sections

POS 02 = Place of service where health services are provided via a telecommunications system (replaced GT in 2018)

Note: This Telemedicine Quick Reference Chart provides summary telemedicine payor information obtained on April 20, 2020, from the resources linked with this document. The COVID-19 emergency funding bill allows the DHHS Secretary to waive geographic and POS restrictions; TMA is awaiting guidance. Caution: The payor policies summarized are subject to change at any time. Consult with each payor for specific information and requirements on current policies before proceeding. TMA will update as new information becomes available.

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TMA gratefully acknowledges the Texas Medical Association Special Funds Foundation for its support of this document using funds awarded by The Physicians Foundation.
<table>
<thead>
<tr>
<th>Distant-Site Providers</th>
<th>Aetna (4/17)</th>
<th>UnitedHealthcare (4/17)</th>
<th>Humana (04/14)</th>
<th>BCBSTX (04/20)</th>
<th>Cigna (04/17)</th>
</tr>
</thead>
</table>
| **Information not available** | Physicians  
Nurse practitioners  
Physician assistants  
Nurse-midwives  
Clinical nurse specialists  
Certified registered nurse anesthetists  
Clinical psychologists and social workers  
Registered dietitians and nutrition professionals | *Follow CMS  
physicians  
nurse practitioners  
physician assistants  
nurse midwives  
certified nurse anesthetists  
clinical psychologists  
clinical social workers  
registered dietitians  
nutrition professionals* | Information not available | Information not available | Information not available |
| **Any originating site requirement that would apply is now waived** | Physician and practitioner offices  
Hospitals  
Critical access hospitals (CAHs)  
Rural health clinics  
Federally qualified health centers  
Hospital-based or CAH-based renal dialysis centers  
Skilled nursing facilities  
Community mental health centers  
Mobile stroke units  
Patient homes for ERSD dialysis | Follow CMS or state-specific guidelines  
Members that do not have access to secure video systems, audio-only visits are accepted | Physician and practitioner offices  
Hospitals  
Critical access hospitals (CAHs)  
Rural health clinics  
Federally qualified health centers  
Hospital-based or CAH-based renal dialysis centers  
Skilled nursing facilities  
Community mental health centers  
Mobile stroke units  
Patient homes for ERSD dialysis | *Any originating site requirement that would apply is now waived* | **For DOS on or after March 15th-at least May 31st Extend TF 90 days for all claim types** |
| **Timely Filing** | Timely Filing will not be extended at this time | Claims submitted on or after Jan. 1-not denied if failure to submit through June 30, 2020 | Timely Filing will not be extended at this time | For DOS on or after March 15th-at least May 31st Extend TF 90 days for all claim types | **Refer to the CPT codebook  
99201-99205; 99213-99215; 99421-99423; 99441-99443**  
*Please follow CMS or State-specific guidelines and bill as you would a standard telehealth visit* | **99201-99215 can be used for audio-only visits** | **Common telehealth codes include: 99211-99215, 99420-99423; G0406-G0408  
Virtual Check-ins: G2010, G2012**  
**Please follow CMS or State-specific guidelines and bill as you would a standard telehealth visit** | **Refer to link below for specific guidance.** | **Will comply with all state mandates as applicable*** |
| **CPT** | All eligible including HCPCS codes: G0406, G0425, G0459, G0508, Q3014, S9110, T1114  
*Audiovisual: G2061-G2063; 99421-99423  
Audiovisual OR Telephone: G2010, G2012, 98966, 98967, 98968, 99441, 99442, 99443**  
**For complete list refer to resources link below**  
**99201-99215 can be used for audio-only visits**  
**Please follow CMS or State-specific guidelines and bill as you would a standard telehealth visit** | All services recognized by CMS and AHA in addition to 96040, 98360-98962, 99408-99409, 99499  
*Common telehealth codes include: 99211-99215, 99420-99423; G0406-G0408  
Virtual Check-ins: G2010, G2012**  
**Please follow CMS or State-specific guidelines and bill as you would a standard telehealth visit** | All telehealth, telemedicine, interprofessional telephone, or internet assessment and management services except 99444 and 98969  
*Refer to link in resources below for complete list of CPT codes* | Virtual Screening telephone consult: G2012  
Virtual or face-to-face visit: 99201-99215**
## COVID-19 Testing Codes *Covid Expansion*

<table>
<thead>
<tr>
<th>Codes</th>
<th>Aetna (4/17)</th>
<th>UnitedHealthcare (4/17)</th>
<th>Humana (04/14)</th>
<th>BCBSTX (04/20)</th>
<th>Cigna (04/17)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>COVID-19 Testing:</strong></td>
<td>Are complying with CMS coding guidelines</td>
<td>U0001, U0002, 87635</td>
<td>U0001, U0002</td>
<td>COVID-19 Testing:</td>
<td>U0002</td>
</tr>
<tr>
<td><strong>COVID-19 Antibodies Testing Codes:</strong></td>
<td></td>
<td></td>
<td></td>
<td>COVID-19 Testing:</td>
<td>U0001, U0002, 87635</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>U0002</td>
<td></td>
<td>86318 (revised to indicate immunoassay for infectious agent antibodies; single-step method)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>86328 (new for COVID-19; multiple-step method)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>86769 (new for COVID-19; single-step method)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Modifiers

<table>
<thead>
<tr>
<th>POS</th>
<th>02</th>
<th>95</th>
<th>95</th>
<th>95, CS</th>
<th>CS, CR, GQ, GT, 95</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physician office-11</td>
<td>Urgent Care Facility-20</td>
<td>Emergency Room-Hospital-23</td>
<td>POS normally billed in-person</td>
<td>02</td>
<td>POS normally billed in-person</td>
</tr>
</tbody>
</table>

### Documentation

**Standards do not change!** Include: relevant findings, tests ordered, treatment recommendations, and consent. MR must be complete to support billing for services.

### Cost Share *COVID Expansion*

**Waiving member cost share - Do not collect**

### Resource(s)

<table>
<thead>
<tr>
<th>Resource(s)</th>
<th>Aetna Claims Payment Policy</th>
<th>UHC Telehealth and Telemedicine Policy</th>
<th>Humana Claims Payment Policy</th>
<th>BCBSTX Clinical and Coding Policy</th>
<th>Cigna's Response to COVID-19</th>
</tr>
</thead>
</table>

### Covid Expansion Resources

| Aetna COVID FAQ | UHC COVID-19 Information & Resources | Humana Coronavirus | BCBSTX Telemedicine Coverage Expansion | Cigna’s Response to COVID-19 |

### Modifiers

<table>
<thead>
<tr>
<th>95</th>
<th>GT</th>
<th>GQ</th>
<th>CS</th>
<th>CR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Synchronous Telemedicine Service Rendered Via Real-Time Interactive Audio and Video</td>
<td>Via interactive audio and video telecommunication systems</td>
<td>Via asynchronous telecommunications system</td>
<td>Cost-Sharing</td>
<td>Catastrophe/disaster related</td>
</tr>
</tbody>
</table>

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