**EHR Adoption Rate**

- **89%** Current Users
- **9%** No Plans to Adopt
- **2%** Plan to Adopt

**Patient Portal Issues**

- **41%** Have Patients without a computer or internet access

**Physicians’ Overall Satisfaction with EHR**

<table>
<thead>
<tr>
<th>Very Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Somewhat Dissatisfied</th>
<th>Very Dissatisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>24%</td>
<td>42%</td>
<td>18%</td>
<td>15%</td>
</tr>
</tbody>
</table>

**EHR Functions Used**

- **79%** E-Prescribing/EPCS

**Upside of EHR**

- 6 Out of 10 Physicians Agree:
  - EHR improvements in patient safety and quality outweigh risks

**Downside of EHR**

- 7 Out of 10 Physicians Agree:
  - EHRs interfere with patient communication and attentiveness

**Observations**

- **53%** Have difficulty getting patients to use EHRs
- **44%** More thorough medical record
- **70%** Patient’s EHR accessible from anywhere

**EHR System Success**

- **54%** Missing data
- **47%** Inaccurate data
- **48%** The EHR was unreliable

**EHR Adoption Rate**

- **79%** E-Prescribing/EPCS
- **67%** Imaging/Lab Orders
- **53%** Prescription Monitoring Program
- **47%** Practice Management
- **44%** Telemedicine
- **40%** Care Coordination
- **33%** Direct Protocol Messaging
- **32%** Clinical Decision Support
- **10%** Public Health Reporting
- **6%** Other

**Other Observations**

- **4%** Up nearly 4% from 2018

**Questions about your EHR?**

Contact TMA at HIT@texmed.org or (800) 880-5720

texmed.org/EHR

This infographic is based on the final results (from 1,303 respondents) of TMA’s August 2020 email survey of 36,889 Texas physicians. Full survey at: texmed.org/StateofEHRs2020