Modifier 25 Tip Sheet



Provider Education Making it Easier for Providers Series

Modifier 25

- Humana will consider modifier 25 when used according to correct coding guidelines.
- As defined by the American Medical Association (AMA), modifier 25 indicates a significant, separately identifiable evaluation and management (E/M) service performed by the same physician or other qualified health care professional on the same day as a procedure or other service.
- All procedures contain an inherent E/M service component.
- Modifier 25 is appropriate to append when:
 - E/M and another service or procedure are performed on the same day, and
 - E/M service is significant and separately identifiable, and
 - Documentation supports separate reporting of an E/M service, and
 - E/M service is reported at the appropriate level.
- Modifier 25 should be appended when a patient presents with:
 - Significant complaints, symptoms, conditions, problems or circumstances unrelated to the primary service, or
 - Significant complaints, symptoms, conditions, problems or circumstances that are **related** to the primary service and that require additional evaluation and management, as supported by documentation.

Billing tips

- If E/M services are not separately identifiable and criteria above are not met, a modifier should not be appended.
- When submitting claims, ensure all diagnoses are included and coded to the highest level of specificity.
- Unnecessary modifier usage can lead to further review that could result in processing delays or denials.
- Editing logic is based upon the current American Medical Association (AMA) Current Procedural Terminology (CPT[®]) manual and Healthcare Common Procedure Coding System (HCPCS) Level II Expert manual.

Humana

Humana.com

1911ALL0415-B

April 2015

Helpful hints

- Modifier 25 can only be used with:
 - CPT codes in the E/M section of the AMA CPT manual.
 - Specific E/M services in the medicine section of the AMA CPT manual.
 - Certain HCPCS codes that describe E/M type services.
- Medical documentation should clearly show that the E/M service performed was unique and distinct from the usual preoperative and postoperative care associated with the primary procedure performed on the same date of service.
- Most claims submitted with modifier 25 are reviewed during the claims adjudication process to ensure that the modifier is being used appropriately.
- For reconsideration of a denied claim line with modifier 25, send the request and the supporting documentation as you would any other request for reconsideration.

Additional resources

- Additional information on Humana's payment policies and code editing is available at: <u>https://www.humana.com/provider/medical-providers/education/claims/processing-edits</u>
 - Resources include the Code Edit Simulator and Code Edit Questions applications.
- For more information on the Making it Easier for Providers Series, please visit: <u>https://www.humana.com/HealthCareProviderHowTo</u>
 - Resources include educational materials on doing business with Humana.



Humana.com

1911ALL0415-B