

Menu Objective 4

Send reminders to patients per patient preference for preventive/follow up care - **170.304(d)**

More than 20% of all unique patients 65 years or older or 5 years old or younger were sent an appropriate reminder during the EHR reporting period

eClinicalMessenger is the reminder solution of choice for sending voice messages, SMS (text) messages, emails, and messages to the patient's Patient Portal account. This fully integrated solution allows the practice to schedule reminders, send notification about clinics, office hours and closings, new services, etc. to the patient's preferred telephone or electronic account at times that are convenient for the patient.

eClinicalWorks
eClinicalMessenger | Reaching Out

vMsg Configuration

Global Settings | Provider Settings | **Voice Logs** | Tasks

Date: [] Status: All [v] [First] [Previous] [Next] [Refresh]

To Name	To Phone	Status	Sent Date	Msg Type	Delivery Type	Status/Error Msg	Msg Text		
Charles Smith	[REDACTED]	complete	2008/12/05 12:12:06	appointment	Live	Ok. Message to live person.	[REDACTED]	Resend	Cancel
BERNARD Smith	[REDACTED]	complete	2008/12/02 20:52:42	appointment	VoiceMail	Ok. Message left on voicemail.	[REDACTED]	Resend	Cancel
Robert Lynes	[REDACTED]	ailed	2008/12/05 11:41:50	General	NoMessage	Call Dropped. Connected but no message played.	[REDACTED]	Resend	Cancel
Gail Sobha	[REDACTED]	ailed	2008/11/25 14:19:17	labs	LiveAndPartial	Hang Up: Message Partially Sent.	[REDACTED]	Resend	Cancel