

Menu Set: Measure 4

Objective

Send reminders to patients (per patient preference) for preventive/follow-up care

Measure

More than 20% of all unique patients 65 years or older or 5 years old or younger are sent appropriate reminders during EHR reporting period

NextGen Products to Help Demonstrate Meaningful Use
NextGen Ambulatory EHR 5.6 SP1
KBM Version 7.6 or later (with all service packs)
NextGen Patient Portal (recommended)

Reminders must be sent for any services due which include preventive care, an appointment missed, an overdue appointment, an appointment scheduled, etc. With NextGen providers can easily send reminders to patients through secure electronic communication.

The screenshot shows the 'NextGen EHR: Female One - [Patient Demographics]' window. The 'Patient information' section includes fields for Last name (One), First name (Female), MI, Birth date (01/01/1946), Sex (F), Marital status, Race, Language, Ethnicity, Religion, Blood type, and Employment Detail. The 'Address' section includes City (Durham), State (NC), ZIP (27712), and County. The 'Phone' section includes Home, Work, Cell, and Alternate phone numbers. The 'Email' section includes an email address and Electronic communication ID. The 'Preferred contact method' dropdown menu is highlighted with a red box and set to 'home address'. The 'Emergency contact' section is partially visible at the bottom.

The screenshot shows the 'Reminders' form. The 'Type' dropdown menu is highlighted with a red box and set to 'appt reminder'. The 'Sent' field is empty. The 'List Item' dropdown menu is open, showing a list of reminder types: Diagnostic study, Follow up appointment, Immunizations, Insurance verification, Lab work reminder, Physical exam, and Well child check.