About John Smith, MD
John Smith, MD, is a native of Arizona and graduated from the University of Arizona Medical School. Dr. Smith has been in private practice for ten years and serves on the Board of Mercy Hospital. Dr. Smith is affiliated with both Mercy Hospital and Regional Hospital.

Parking
Parking is available in the garage across from the office.

Contact Information
100 East Central Avenue
Phoenix, Arizona 95000
(512) 555-5555
www.familypractice.com
Welcome
We appreciate this opportunity to serve you. This brochure contains information about our practice and is provided to answer most of the questions you might have about us. Feel free to call or stop in any time you need us.

Practice Services
- Family Care
- Pediatrics
- Internal Medicine
- Geriatrics
- Gynecology
- Minor Surgery
- Laboratory Testing
- Physical Exams
- Inoculations
- Wellness Programs
- Accidents
- Emergencies

Practice Hours
- Monday-Friday: 7:30 am–9 pm
- Saturday: 1–5 pm
- Sunday: 1–3 pm

Appointments
It is recommended you see us by appointment. If you have an emergency, call 911 or go to your nearest emergency room.

Telephone Calls
Our switchboard is open during regular business hours as indicated in Practice Hours. To make your telephone contact with us easier, we have direct lines for billing and lab results.

Payment
In appreciation for payment at time of service, we give a 20-percent prompt pay discount. We accept major credit cards or welcome your personal check. However, if you prefer, we will bill you for your visit. If you have insurance or Medicare, we will be pleased to bill them for you. Please let us know at time of arrival how you wish to make payment so we can expedite forms if necessary. If we can assist you in any way with payment procedures, just ask us.

Extras
For temporary use we have wheelchairs and crutches available. On rainy days, we have umbrellas, too. When you visit our office, we provide complimentary coffee, milk, juice, and rolls. If there is anything we can do to make your visit as pleasant, please let us know.